EFFECTIVE & SCALABLE SOLUTIONS FOR HOSPITALS & HEALTHCARE FACILITIES

Improve Operations while Increasing Staff Productivity

iHealthAssist®

ENHANCING HOSPITAL OPERATIONS WITH AI AVATARS

Hello, how can I help you?

Where is radiology?

Here's how to find radiology.

It was nice meeting you!

INCREASE OPERATIONAL EFFICIENCY

- Self-service option for patients
- Reduce staff interruptions
- Provide accurate navigation through the facility

4500 HOURS — ANNUALLY IS ESTIMATED IN STAFF ASSISTING LOST PATIENTS - EQUIVALENT TO A FINANCIAL BURDEN OF OVER $220,000 IN LABOR COSTS

IMPROVE PATIENT FLOW

- 24/7/365 assistance
- Reduce missed appointments & late arrivals
- Optimize resources

30% — MISSED APPOINTMENTS CAN EQUAL $150-$200 IN LOST REVENUE & LATE ARRIVALS CAN BE AS HIGH AS

ALLEVIATE STAFF BURNOUT

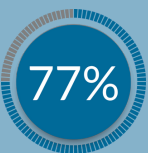- Remove the burden of answering FAQs
- Allow staff to focus on high-value tasks
- Continue to provide human-like conversational interactions

3 mins — EVERY 3 MINUTES IS HOW OFTEN STAFF IN HIGH TRAFFIC DEPARTMENTS ARE INTERRUPTED FOR WAYFINDING ASSISTANCE

IMPROVE PATIENT RETENTION & REFERRALS

- Positive patient experience
- Increase satisfaction scores
- Higher retention rates

77% — OF PATIENTS & VISITORS REPORT A REDUCTION IN STRESS & IMPROVED OVERALL EXPERIENCE WITH DIGITAL WAYFINDING

REDUCE STAFFING COSTS

- Infinitely scalable solution
- Reduce the cost of recruiting, onboarding, and training new employees

ONBOARDING A NEW EMPLOYEE CAN COST BETWEEN $7,500 - $28,000 IN HARD COSTS NOT INCLUDING LOST PRODUCTIVITY

ADDITIONAL BENEFITS

MULTILINGUAL ASSISTANCE ALIGNS WITH AMERICAN DISABILITIES ACT

MULTI-CULTURAL REPRESENTATION MEET THE INCLUSIVITY AND DIVERSITY MANDATES OF THE AFFORDABLE CARE ACT

CONTINUOUS IMPROVEMENT THROUGH DATA CAPTURE & ANALYTICS

OUR PARTNERS

NHS The Princess Alexandra Hospital NHS Trust

Renown HEALTH

AdventHealth for Children

NHS South Warwickshire NHS Foundation Trust