

Elevate the Patient Experience:

How AI Avatars Assist with Hospital Navigation & Information



GREETES PATIENTS & VISITORS

- Initiates the greeting when they walk up
- Provides a safe touchless interaction
- Available 24/7-365
- Immediate self-service engagement



OF FIRST TIME HOSPITAL VISITORS GET LOST!

Source: Deloitte Digital

ACTIVELY LISTENS TO THE REQUEST

- Uses natural expressions & gestures
- Human-like engagement
- Conversational interactions
- Provides a more enjoyable hospital visit



260% INCREASE IN [PATIENT] ENGAGEMENT WHEN USING AN AVATAR

Source: International Journal of Electronic Commerce Studies

PERSONALIZED ASSISTANCE

- Removes all language barriers
- Diverse representation
- Provides clear, concise communication
- The information displayed onscreen or sent to device



OF PATIENTS ASK FOR DIRECTIONS IN HOSPITALS!

Source: Deloitte Digital

RESPONDS INTELLIGENTLY

- Tailored responses based on the specific need
- Engaging interactions
- Easy content updates
- Gathers vital analytics for future implementation



"The solution enables the reduction of labor costs. Provides a consistent and constant (24x7) experience that visitors enjoy!" ~ Tom D'Arcy, Director Workplace Innovations, Ricoh USA

ADDITIONAL FEATURES



Accurate Navigation



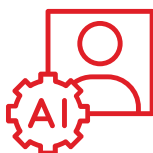
Conversational Interactions



Multilingual Including Sign



Human-like Engagement



Empathetic AI Avatars



Stress-free Patient Journey

OUR PARTNERS



The Princess Alexandra Hospital
NHS Trust



Advent Health
for Children



South Warwickshire
NHS Foundation Trust

